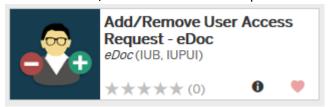


GRADUATE ADMISSIONS FAQ

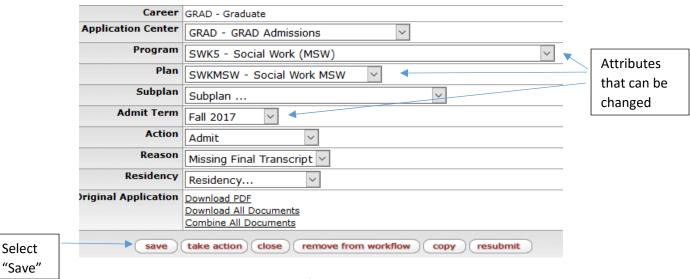
- 1. What is "Application Currently in Suspense"?
 - a. There is an issue with the application in the system
 - b. Often, the applicant has a similar name to existing student. This is will clear in 2-3 days
 - c. If two identical applications exist for the same applicant for the same term, one will be in suspense this application must be deleted. Process the application not in suspense
 - d. Applications in suspense cannot be processed.
- 2. How do I get access to eDocs?

c.

- a. Go to One.IU.edu
- b. Search for "Add/Remove User Access Request eDoc"



- d. Complete the request form
- 3. How can an applicant update/change a submitted application?
 - a. Once submitted an application CANNOT be changed
 - b. Applicants will need to contact their programs to make any updates
- 4. Can I make changes to an eDoc?
 - a. CANNOT change an eDoc from Degree to Non-Degree or vice versa
 - b. CANNOT change the "Career" in an eDoc
 - c. Can change Program, Plan, Admit Term only while in your Action List:
 - i. Select alternate in drop down to the right of the box to change
 - ii. Push "Save" at the bottom before taking action



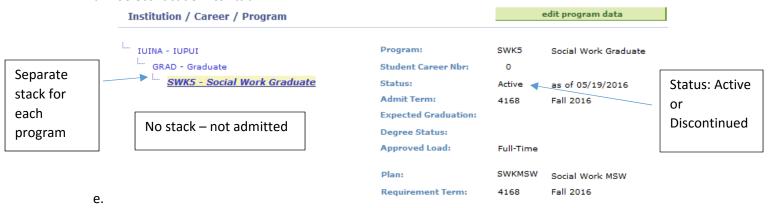
- 5. How to check if a student is active
 - a. Log into SIS
 - b. Go to Administrative Center:
 - i. Main Menu
 - ii. Self Service
 - iii. Administrative Center

Scott.Amber

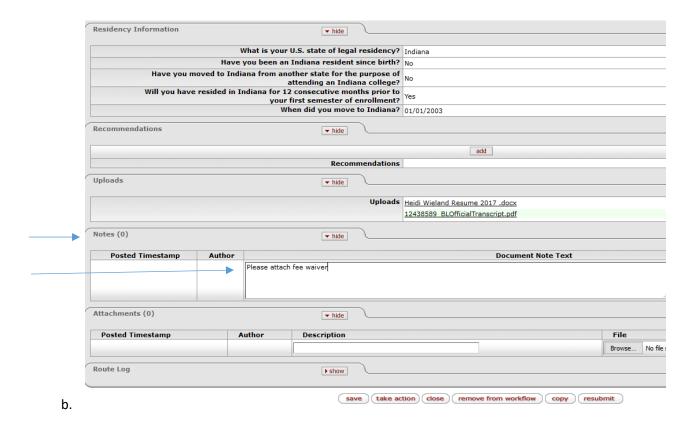


VIEW DATA FOR STUDENTS

- c. Select "View Data For Students" then enter student ID
- d. Select "academics" tab



- 6. Why did me eDoc come back?
 - a. Check the notes section. Any necessary information will be listed there:



QUESTIONS?

Contact us at gradoff@iupui.edu